

## The Loyalty Club Terms & Conditions

Earning rewards with The Loyalty Club couldn't be simpler. Every euro you spend on your accommodation is automatically converted into points, with 1 point earned for every €1 spent. It's an easy, effortless way to be rewarded for your stay and as a valued member, you'll also enjoy access to exclusive offers and special discounts throughout the year.

### Membership & Eligibility

1. No purchase is necessary to sign up to The Loyalty Club and Loyalty Points Wallet.
2. Your Loyalty Points Wallet and any associated offers are valid at participating Irish locations only.

### Earning Points

3. For every one-euro purchase on your accommodation bill (€1.00), your account will be credited with 1 point.
4. The maximum number of points that can be earned in anyone transaction or event regardless of amount spent is 2000 points.
5. Points earned on a transaction may not be applied towards that transaction but may be applied towards any subsequent transaction.
6. All transactions can be viewed on your Loyalty Points Wallet.
7. Points earned expire within 2 years of the date they are earned.

### Redeeming Points & Rewards

8. To redeem an offer or reward, you must request a specific offer or reward at time of booking. You may request an updated account status prior to redemption or view status via phone wallet.
9. Points may be redeemed from Sunday to Friday only and are not valid on bank holidays, event dates (as determined by the hotel), or other blackout dates. Please contact the hotel directly for full details on applicable blackout dates.
10. Points redeemed during reward redemption are deducted from your account balance at time of redemption.

### Offers & Incentives

11. Rewards may be redeemed in multiples and in combinations. They may also be redeemed in conjunction with an Incentive Offer.
12. As at our discretion, redemption of Incentive Offers may be limited to one per transaction. Check before you book or order a reward.
13. The Loyalty Club offer values and rewards may not be combined with other offers and discounts, unless otherwise stated at the time of redemption.
14. You may occasionally receive complimentary offer incentives. You will be notified of offer eligibility via email or push message.

### Restrictions & Variations

15. Offer values and rewards may only be redeemed by the Loyalty Points Holder and are non-transferable.
16. Offer values, rewards and reward payout schedules may vary by location.
17. The Loyalty Club may at its sole discretion modify or substitute offer values and rewards of comparable value without notice.

### Account Management & Termination

18. The Loyalty Club reserves the right to discontinue this program at any time without notice. In the event this program is discontinued, outstanding points earned will expire within 3 months.
19. The Loyalty Club reserves the rights to discontinue membership privileges and void your point balance if any unauthorized points are accrued or redeemed.
20. The Loyalty Club reserves the right to discontinue membership privileges if the member's account remains inactive for 24 months.

