

FAITHLEGG



Are currently recruiting for the position

Leisure Centre Manager

Maternity Leave Cover Contract commencing in Spring '21

The Role

Working with the team in delivery excellent guest care, ensuring that there are actively on the floor anticipating the business and managing accordingly, the successful candidate will be required to:

- Ensure a professional, friendly and courteous service to all guests of the resort and members;
- To achieve budgetary and agreed targets;
- Manage the Sales Process, retain membership and generate new memberships, creating a reputation of quality;
- To ensure that guests are warmly welcomed and are dealt with in an efficient and professional manner;
- Ensuring that service is delivered in accordance with agreed standards;
- To ensure that all plant and equipment is maintained to the required standard;
- Keep on trend and adapt product accordingly
- To be familiar with Faithlegg product offering;
- Work varying shifts;
- Managing the clubs operations from strategy and delivery of plans to evaluating their success.

The ideal candidate will be a highly motivated person with:

- A nationally recognised NCEHS/NCEF Fitness Instructors qualification or equivalent;
- IWS/ILAM Pool Lifeguard or equivalent qualification;
- National Swimming and Spa Pool Certificate (NSSPC);
- Swim Teachers/Assistant Swim Teachers qualification;
- Occupational first aid;
- Background & minimum of 3 years experience in a similar role;
- Strong interpersonal skills;
- Ambition to drive standards in a busy environment, superb attention for detail;
- Adherence to revenue and cost targets;
- Previous membership sales experience essential;
- Social media focused;
- Management of and liaising with regard to routine and scheduled maintenance.