

# FAITHLEGG



are currently seeking applicants for the following positions:

## **Duty Manager**

### **The ideal candidate will have:**

- Candidate must have held a duty management position for a minimum of 2 years within a similar busy hotel/resort environment;
- Strong food and beverage, and conference and banqueting background essential;
- Excellent written and verbal communication skills;
- Knowledge of Fidelio system essential;
- Be standard driven;
- Attention to detail;
- Reliability and enthusiasm; and
- Own transport essential.

### ***The Role***

Working with the team in delivery excellent guest care, ensuring that there are actively on the floor anticipating the business and managing accordingly, the successful candidate will be required to:

- Ensure a professional, friendly and courteous service to all guests;
- To ensure that guests are warmly welcomed and are dealt with in an efficient and professional manner;
- Ensuring that service is delivered in accordance with agreed standards throughout the resort;
- To be familiar with Resort product offering (i.e. the menu, beverages, wine list, etc.);
- To ensure the all areas are properly prepared and set-up prior to and after service.
- To carry out cash handling procedures in accordance with Company policy;
- Work varying shifts including morning, afternoons and occasional nights;
- Conduct routine security checks of the property with appropriate action taken;
- To liaise with and assist in departments as required.

## **Bar Manager**

A natural leader with a desire to deliver exceptional levels of service in Food and Beverage through a hands-on style of management in a highly guest-focused environment.

### **The Ideal Candidate will have:**

- Background & minimum of 5 years' experience in a similar role, Hotel experience essential;
- Ambition to drive standards in a busy environment;
- Adherence to margins, revenue and labour targets;
- Display a genuine interest in current trends in both food and drinks in the industry.
- Exceptional Guest Care;
- Excellent communication skills;
- Relationship building abilities with guests and hotel departments alike;
- Superb attention for detail;
- Working knowledge of Micros or similar system an advantage;
- Ability to priorities tasks and adhere to deadlines;
- Recognised industry qualification an advantage.

### **Main responsibilities to include:**

- Day to day running of the bars areas including food and beverage service;
- Training to ensure compliance to standards at all levels within the team;
- Stock control management including compliance to procurement procedures;
- Building relationships with suppliers, representatives, guests, food and beverage team to maximise sales potential and achieve agreed organisation and departmental goals and objectives;
- Rostering, costing, forecasting and reviews;
- Compliance with all licensing, legal and regulatory requirements;
- Ensuring employees are developed in a structured manner;
- Ensuring appropriate returns and cash handling procedures are adhered to;
- Working with the team to ensure that all opportunities are maximised.

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## **Bar Person**

### **The ideal candidate will have:**

- Highest level of Guest service
- Minimum of 1 years previous experience desirable;
- Be able to work days and evenings;
- Previous food experience desirable;
- Friendly outgoing personality;
- Excellent communication and interpersonal skills

### **The role**

Working with the team in delivery excellent guest care, the successful candidate will be required to:

- Ensure a professional, friendly and courteous service to all guests;
- To ensure that guests are warmly welcomed and that orders are taken efficiently;
- Food and beverage service delivered in an efficient, warm and friendly manner;
- To always be familiar with product offering (i.e. the menu, beverages on offer, wine list, etc.).
- To ensure the all areas are properly prepared and set-up prior to and after service.

## **Golf Club Chef de Partie**

### **The ideal candidate will have:**

- 4 years' experience within the industry, in relevant roles.
- Be standards driven;
- Must be able to work varying shifts including daytime, weekends and evenings;
- Good knowledge of HACCP;
- Recognised qualification essential;
- Excellent Communication and Interpersonal skills; and
- Own transport advantageous.

### **The Role:**

Serving seasonal Irish food our busy, popular Resort which is accredited by critics and loved by guests. We are looking for an experienced pastry chef to join a dedicated team of award winning team.

- Efficiently run their own section ensuring that every dish served is of consistently high standard within the agreed timeframe.
- Produce product to the agreed standard within the agreed timeframe; Work varying shifts and up to 5 days per week in the busy Kitchen department;
- Ensure compliance to and document in accordance with HACCP and Food Safety Regulations;
- Liaise and communicate with colleagues;
- Ensure a professional, friendly and courteous service;
- To work with the team to ensure that designate area is properly prepared and set-up prior to and after service.

## **Kitchen Porter**

### **The ideal candidate will have:**

- Good communication and interpersonal skills;
- Min. of 1 years previous experience in similar role;
- Guest Care focused;
- Reliability and enthusiasm; and
- Ability to work in a fast paced environment.

### **The Role**

Working with the team in delivery excellent guest care in a physically challenging role, the successful candidate will be required to: To Clean and Maintain kitchen plant and equipment to the prescribed and agreed standards through the effective and efficient utilisation of available resources.

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## **Restaurant Food Service Person**

### ***The ideal candidate will have:***

- Excellent communication and interpersonal skills;
- Minimum of 1 years' food service experience in a 4 star property essential;
- Guest Care focused;
- The ability and knowledge to consistently delivery 4 star service standards;
- Reliability and enthusiasm;
- Food & Wine knowledge desirable;
- Recognised relevant qualification desirable; and
- Own transport advantageous.

### ***The Role***

Working with the team in delivery excellent guest care in a physically challenging role, the successful candidate will be required to:

- Work varying shifts including morning and evening;
- 4 Star Food and Beverage service;
- Ensuring restaurant areas are kept clean and tidy;
- Reporting any maintenance problems to the maintenance staff and manger on duty;
- Assist in other departments as required.

## **Hotel Porter**

### ***The ideal candidate will have:***

- Excellent communication and interpersonal skills;
- Have a full clean driving license and be able to drive a company vehicle;
- Guest Care focused;
- Be standard driven;
- Reliability and enthusiasm;
- Minimum of 2 years' experience in a 4 star property essential; and
- Own transport advantageous.

### ***The Role***

Working with the team in delivery excellent guest care, the successful candidate will be required to:

- Work varying shifts including morning, afternoons and nights;
- Ensure a safe environment for all users at all times;
- Ensuring Public Areas, including Public Toilets, are kept clean and tidy;
- Reporting any maintenance problems to the maintenance staff and manger on duty, taking appropriate action;
- Ensure that function/meeting rooms are set up and maintained to the required standard;
- Delivery room service and serving Tea/Coffee;
- Assisting in other departments as required

Excellent opportunities for candidates with enthusiasm and vision, and who are looking to expand their professional experience.

"Faithlegg House Hotel & Golf Resort is committed to a policy of equal opportunities"

To apply please submit your up to date C.V. and a cover letter to [ellenreidy@faithlegg.com](mailto:ellenreidy@faithlegg.com) or Ellen Reidy, HR Manager, Faithlegg House Hotel & Golf Resort, Faithlegg, Co. Waterford.

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