



*F*AITHLEGG
HOUSE HOTEL & GOLF CLUB



GUEST DIRECTORY



CÉAD MÍLE FáILTE

Welcome to Faithlegg House Hotel, Golf Club and Faithlegg Mews on the beautiful 250 year old Faithlegg Estate on the banks of the River Suir Estuary in Waterford.

We hope you have an enjoyable stay as our guest and leave with very fond memories. We have outlined some of the wonderful facilities and services available to you while in residence, however we hope you get a few moments to go and explore all this Estate has to offer!

From a challenging round of golf to a relaxing massage, an invigorating game of tennis to afternoon tea in our Reading Room browsing through our antique books, we know you will find exactly what you are looking for.

Our staff, as always are here to ensure your stay is what it should be, perfect. If there is anything you need to enhance your stay, please just ask.

Welcome Home!

The Management and Staff of the Faithlegg Estate.

A

Accommodation Services (Dial 0)

In addition to our daily services, our accommodation staff will be pleased to provide the following items on request for your additional comfort:

- Additional blankets
- Pillows Towels
- Cots
- Iron & Ironing board
- Sewing Kits
- Shower Caps
- Face Cloths
- Extra Toiletries eg: Shaving foam, toothpaste, shoe polish

Afternoon Tea

A visit to Faithlegg House Hotel is not complete without sampling our famous Afternoon Tea. As a special treat, why not try our selection including tasty filled sandwiches, scones with clotted cream & jam, home baked pastries and cakes, freshly brewed coffee or tea.

B

Babysitting

(Dial 0) A babysitting service can be arranged for you. Please advise the reception desk or reservations of your requirements in advance.

Barbeque

Feel like a Barbeque? Why not contact Reception at Faithlegg House Hotel on (051) 382000. Barbeques operates at peak season only.

Bars

The Piano Bar & Lounge is located just off reception on the ground floor. It is open daily from 11.30am until 11.30pm. Bar food is served daily from 12 noon.

Beauty Treatments

For a little piece of heaven away from home please contact The Estuary Club at 430 or 432 for a list of treatments. It is necessary to book treatments in advance to avoid disappointment.



Top: The difference is in the detail.

Middle: The Piano Lounge and Bar.

Bottom: A warm welcome awaits at Faithlegg House Hotel.

Breakfast

Breakfast is served from Monday to Friday 7.30am to 10.30am. Saturday and Sunday 8.30am to 11am. Should you require an earlier breakfast, a continental breakfast can be organised

Banks

Allied Irish Bank is located at Ardkeen Stores, Waterford. Bank of Ireland is located on the Quay in Waterford City. Both Banks have ATM machines.

Banking hours:

Monday – Friday 10.00am – 4.00pm

Saturday – Sunday Closed

Public Holidays Closed.

C

Car Parking

The Hotel Car Park is situated to the left of the Hotel and is available free of charge to all guests.

Check In / Checkout

Check In time is from 2.00pm and Checkout time is 12:00 noon. This time may be extended by prior arrangement by contacting reception.

Cinema

Cinema timetable available at reception or alternatively Cinema guide is available on Aertel on RTÉ 1 page 350.

Conference Facilities (Dial 582)

Please enquire from our conference & events office for details of our facilities. Our extensive brochure is available on request and we will be pleased to make an appointment with our conference & events office on your behalf.

Chemist/Pharmacy

The nearest chemist is located on the Dunmore Road at Ballinakill Shopping centre. (Behind Londis)

Church Services

St Nicholas Church Faithlegg: Please contact reception for Mass times

Currency Exchange

Foreign currency can be exchanged at Reception. The exchange rates are available upon request.

D

Dietary Requirements

If you have any special requirements please contact the manager on duty who will be happy to assist.

Directions

Please contact reception for directions to local attractions.

Disabled Car Parking

Disabled car parking spaces are available at the front of the hotel. Should you require any assistance please contact reception.

Doctor

If you require a doctor or emergency services please call reception and they will contact the Doctor on call immediately.



Top: The hotel bar - perfect for a quiet drink.
Middle: Sumptuous surroundings in the Roseville Rooms Restaurant. Bottom: Breakfast.



Top: Why not book a round of golf?
 Middle: Relax on the club house terrace.
 Bottom: The Estuary Club Leisure Centre.

E

Electric Voltage

It is important to note that the power supply in Ireland and the UK (which includes Northern Ireland) is quite different from that in the USA and that the plugs and sockets used are different from those in both the USA and the rest of Europe.

Electricity Supply Information

Voltage	Frequency	Plug/Socket
Ireland & UK	230v 50hz	3 square pins
Most of Europe	230v 50Hz	2 round pins
USA	120v 60hz	2 prongs

Environment

Faithlegg House Hotel, has received many awards for the part we play in helping the Environment, your assistance is greatly appreciated. Please consult the tent card in your bathroom. A member of our green team will be glad to consult you on any Environmental issues.

F

Fax/Messages

For faxing, photocopying and messaging services please contact reception and they will take care of all arrangements.

Fire Safety

For your safety we would advise that you take note of your nearest fire exit on the floor plan located on the back of your bedroom door. Guest safety is our number one priority at all times.

Florist

Our local florist will take care of any services from a single rose to bouquets and party arrangements. All requests. Please contact Reception for details.

G

Gift Vouchers

Gift vouchers for FBD Hotels are available for purchase at the reception desk.

GPS Co-Ordinates

GPS Coordinates for the Hotel are: Latitude 52.25 8163 and Longitude -7.02 4512

Golf

Please contact the pro shop at 587 to book tee times. Discounted Green Fees Are available to all Residents. Our Golf Pro also offers golf lessons, Please contact the pro shop today to book your lesson. Snacks are also available in the clubhouse.

H

Hairdryers

Hair dryers are available in all guest bedrooms and are located in either the desk drawer or in the bathroom.

I

Ice

Should you require ice in your room it can be obtained from any of our Bars or Restaurants on the ground floor.

Internet Access

Complimentary Wireless Broadband Access is available in the public areas of the hotel. Please contact reception if you require assistance. There is also a computer adjacent to reception with internet access at a charge of €1 per 8 minutes.

K

Keys

Please ensure that your door is always locked securely on leaving your bedroom. Keys can be left at reception.

Kids Club

Our Suir Fun Kiddies Club located onsite is available to children aged 3 - 12 over holiday periods. Please see reception for more Information on the Kids Club

L

Leisure Centre

Incorporating a 17m swimming Pool, Sauna, Jacuzzi and Gym the opening times are as follows:

Monday to Friday 7.30am – 10pm

Saturday, Sunday & Bank Holidays 9am – 9pm

Persons under the age of 18 years may use the Leisure Facilities up to 7pm.

Lost Property

Any lost property found in the hotel is placed in storage. Please contact reception (0) or 470.

Luggage

Should you require help with luggage please ask reception and they will arrange for a porter to assist you.

Luggage Storage

Luggage storage is available at reception on check out.

N

Newspapers

National newspapers are available at reception daily.

O

Onward Travel

Faithlegg House Hotel and Golf Club is a proud member of FBD Hotels, with Hotels in Dublin and Waterford to suit all budgets and interests. We will be delighted to make bookings for any of our Hotels on your behalf.

- Castleknock Hotel and Country Club, Dublin
- Temple Bar Hotel, Dublin
- Tower Hotel, Waterford

P

Postcards

Forgotten to send that all important postcard, Faithlegg House Hotel postcards are available from the Reception desk.



Top: Take a stroll around beautiful landscaped gardens.

Bottom: Faithlegg House Hotel – A dramatic backdrop to the 18th green.

R

Restaurant

Just off the Main Hall is the AA Award Winning Roseville Rooms Restaurant, three rooms of culinary excellence, the Conservatory, the Main Room and the West Room. All offer the finest ingredients to create truly delicious cuisine in the ornate setting of the Mansion.

It is advisable to book your table in advance, reservations can be made by contacting reception (0) or the restaurant on 444.

Opening times: 6.30pm to 9.30pm. Bar opening times are 10.30am to 11.30pm, from 12pm on Sundays.

Golf Clubhouse

The club house is ideally located overlooking the first tee. You can enjoy the casual bar and dining facilities of the club house which offers an extensive bar food and a healthy children's menu. Ask about the Summer BBQ's when making your booking. To reserve your tee time please call +353 (0)51 380 587.

Room Service

For those who prefer the privacy of dining in their guestrooms, Faithlegg offers an extensive room service menu to tempt late into the evening.

Opening Times:

Breakfast: 8.00am – 10.00am

Lunch & Dinner: 12.00pm – 10.00pm

Sandwiches: 24 hours

Please contact reception (0) to place your order.

S

Smoking Rooms

The Hotel offers Smoking Rooms as an option to all our guests. If you have not requested a smoking room and would prefer one, we will be glad to assist subject to availability at the time of your request.

Self Catering Accommodation

Faithlegg Mews are a collection of 51 self-catering houses and apartments accommodating up to 250 people and are one of the best self catering options in the South East.

Willow Wood Self Catering is a collection of 14 self-catering houses comprised of three and four bedroom units designed and finished to the highest specifications. All of the houses have private enclosed gardens making them an ideal for young children to play in. The gardens are also ideal for barbeques on those long Summer evenings.

Check in time is 4pm and check out time is 10pm. There is a nominal charge for use of the Estuary Club facilities.

Shopping

The nearest shop to Faithlegg Estate is Cheekpoint Stores. On leaving Faithlegg Estate: turn left; continue down the road for about 2 kilometres; Cheekpoint stores is on the right. The nearest shopping area is Ardkeen; here you will find supermarkets, fast food outlets, DVD stores, chemist, hairdresser and more.

On leaving Faithlegg Estate: turn right; continue on the road following signs to Waterford city; at Waterford regional hospital continue straight on and at the next roundabout turn right.



Top: Our spa jacuzzi.

Middle: Relax and unwind.

Bottom: Our all weather Tennis Courts.

Suir Fun Kids Club

Suir Fun Kids Club is open during the holiday periods for a morning and evening session. Please contact reception for further details.

T

Tennis

For your enjoyment, we have two all weather Tennis Courts for the use of all our guests. A refundable deposit is required for Tennis Rackets and balls which are available from the Estuary Club. Opening times: Dawn to Dusk

Taxis

Taxis can be booked at reception.

Telephone

Please consult the telephone guide on your bedroom table.

Television

Please consult the guide on your bedroom table.

Timetables

Should you require information on bus or train timetables please contact reception.

W

Wake up Calls

Should you require a wakeup call please ask Reception.

Walks

Take an hour long stroll up the Minaun Hill on a beautiful day for exhilarating views of the surrounding countryside. At the gate of Faithlegg Estate: turn left onto the road; at the 2nd left turn left; stroll up the lane and follow the road to the top.

Weekend Offers

FBD Hotels offer special rates on short breaks in all our hotels all year round. Please ask reception for details.

Welcome & Reward

FBD Hotels welcomes and invites you to join our Welcome & Reward programme. By joining Welcome & Reward you will come to enjoy the benefits of being a member of one of the most satisfying hotel loyalty programmes in Ireland. For an application form and further details please contact reception.

Wheelchairs

Should you require wheelchair assistance please contact our porter on duty who will be happy to assist you.

Y

You

No-one is more important to us than YOU. If there is anything we can do for you then please ask.

Z

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Sweet Dreams.



Top: The Boardroom.

Bottom: Delighted to help – Please contact us for anything you may need.



Faithlegg House Hotel & Golf Club, Faithlegg, Co. Waterford.

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An **FBD** Hotel